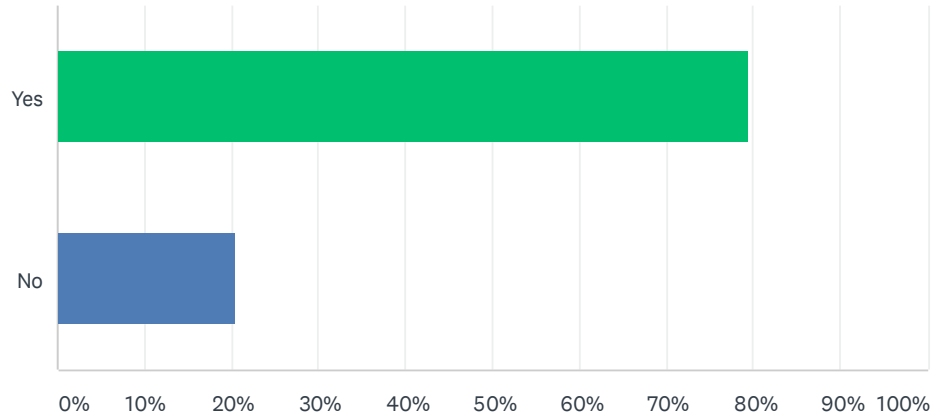


Q1 Is this your first IGF-USA Forum?

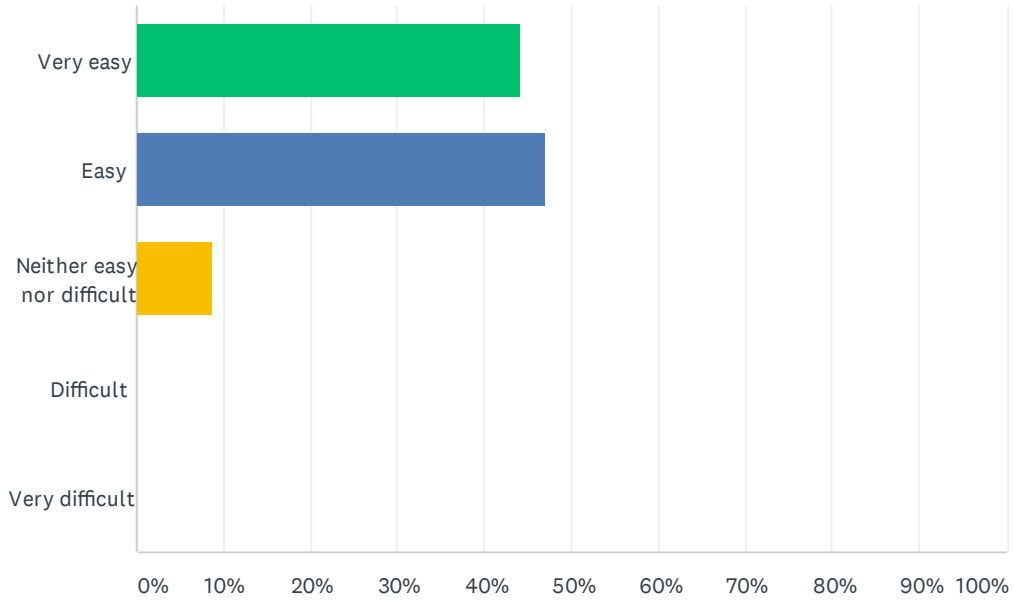
Answered: 34 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	79.41%	27
No	20.59%	7
Total Respondents: 34		

Q2 Overall, how would you rate navigating your virtual experience?

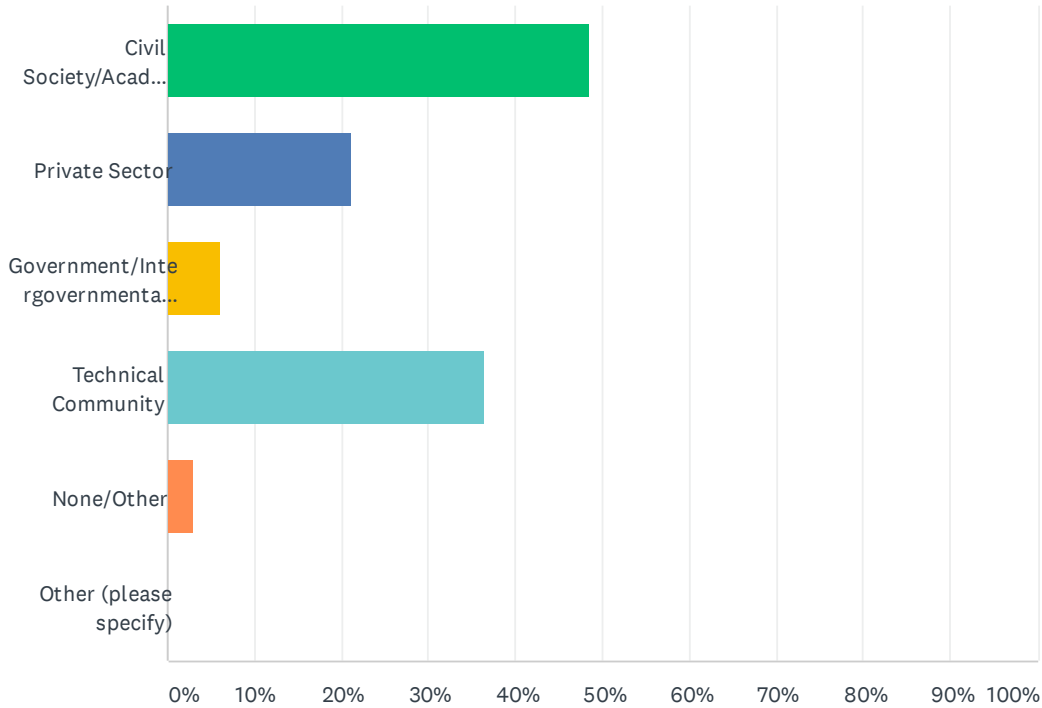
Answered: 34 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very easy	44.12%	15
Easy	47.06%	16
Neither easy nor difficult	8.82%	3
Difficult	0.00%	0
Very difficult	0.00%	0
Total Respondents: 34		

Q3 Please check the stakeholder group you belong to:

Answered: 33 Skipped: 2



ANSWER CHOICES	RESPONSES	
Civil Society/Academia	48.48%	16
Private Sector	21.21%	7
Government/Intergovernmental Organization	6.06%	2
Technical Community	36.36%	12
None/Other	3.03%	1
Other (please specify)	0.00%	0
Total Respondents: 33		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q4 What was your main priority when attending this event? Were you able to fulfill it within the virtual platform?

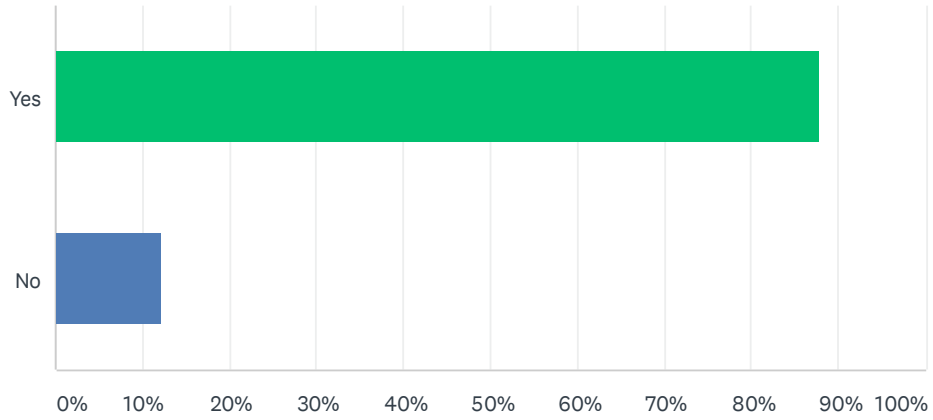
Answered: 25 Skipped: 10

IGF-USA 2020 Virtual Forum

#	RESPONSES	DATE
1	Understanding directions the Internet is taking and new technologies being adopted.	8/10/2020 2:10 PM
2	Learn more about how the technology would help our society in this time of COVID-19, and how to use it in benefit of the education in my country. I would to fulfill it in the virtual event.	8/8/2020 9:13 PM
3	Learn	8/8/2020 12:30 PM
4	To learn trends in governance and it's very informative	8/7/2020 5:35 PM
5	Volunteer	8/7/2020 9:36 AM
6	Continue my participation & contribution	8/6/2020 8:16 PM
7	How you are organizing IGF-USA 2020 in new normal in the era of COVID-19 and process	8/5/2020 11:56 PM
8	To learn more about current IG issues & gain perspectives	8/5/2020 9:24 PM
9	Assist with the presentation by a colleague. In addition to attending my colleague's session, I also attended another session of interest. They were very well organized, with high caliber, interesting, and timely discussions.	8/5/2020 9:02 PM
10	IGF is a Internet Governance Platform where you can meet elite people listen their ideas , share yours and learn new initiatives and take it back to your work industry. Yes it fulfilled.	8/5/2020 3:13 PM
11	To get to know the status and opinions of different stakeholders in US related to Internet governance	8/5/2020 2:53 PM
12	I wanted to view the debate regarding E2EE, and yes I was able to fulfill it.	8/5/2020 1:51 PM
13	I attended IGF 2019 in Berlin as well as EuroDIG 2020 and will attend IGF 2020 too. I was keen to join the discussions in IGF USA to learn first hand of any substantive differences in opinion between the US and Europe.	8/5/2020 1:39 PM
14	Was on the organizing committee for the event and also helped organize 2 panels	8/5/2020 1:15 PM
15	Internet governance issues, NewIP.	8/5/2020 1:12 PM
16	Great experience to learn	8/5/2020 1:00 PM
17	To know the latest in the Internet World. Yes, to some extent because i had missed some sessions.	8/5/2020 12:59 PM
18	Understand your focus.	8/5/2020 12:59 PM
19	yes, I wanted to learn more about AI and algorithms BIAS and I was able to find that in the IGF	8/5/2020 12:57 PM
20	get a feel for overall policy	8/5/2020 12:46 PM
21	CCIA's main priority was sharing tech industry views on trading agreements and international IP issues.	8/5/2020 12:11 PM
22	yes	8/5/2020 11:54 AM
23	Policies and Academia	8/5/2020 11:50 AM
24	Internet governance and use of Internet technology in governance for least developed countries. To some extent yes but not as whole	8/5/2020 11:44 AM
25	I wanted to listen to the different panelists and learn. Also wanted to see how the virtual format works well.	8/5/2020 11:35 AM

Q5 Did you attend both days?

Answered: 33 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	87.88%	29
No	12.12%	4
TOTAL		33

Q6 If you only attended specific sessions, please list the sessions you attended:

Answered: 12 Skipped: 23

#	RESPONSES	DATE
1	Attended many sessions, some live, some on-demand later.	8/10/2020 2:10 PM
2	All attended	8/7/2020 5:35 PM
3	Welcome Policy Debate on Encrypted Internet and Lawful Access Should online platforms moderate and be accountable for user-generated content? What does Artificial Intelligence, Machine Learning, and Big Data Mean for the Internet	8/7/2020 4:10 PM
4	Session #1 in particular	8/7/2020 9:36 AM
5	5G, Security, and the Internet of Things Should online platforms moderate and be accountable for user-created content? What does Artificial Intelligence, Machine Learning, and Big Data Mean for the Internet? COVID-19 and Internet Governance: Where do we go from here? mpact of COVID-19 on Learners and Educators	8/5/2020 11:56 PM
6	Session on content moderation Closing session	8/5/2020 9:02 PM
7	E2EE, initial opening session regarding how technology & covid19 has affected the way we live and work in different sectors, and the session with the guys from the FCC & FBI director.	8/5/2020 1:51 PM
8	Did America's Tech Industry Deliver for Americans during the COVID Crisis? Policy Debate on the Encrypted Internet and Lawful Access Should Online Platforms Moderate and be Accountable for User-Created Content? What does Artificial Intelligence, Machine Learning, and Big Data Mean for the Internet? Network Security and Cyber Attacks Users Don't See (or Understand) COVID-19 and Internet Governance: Where do we go from here?	8/5/2020 1:39 PM
9	almost all sessions	8/5/2020 1:10 PM
10	Chairman Pai and COVID discussion	8/5/2020 12:59 PM
11	Artificial Intelligence Session	8/5/2020 11:47 AM
12	Whole sessions of all days	8/5/2020 11:44 AM

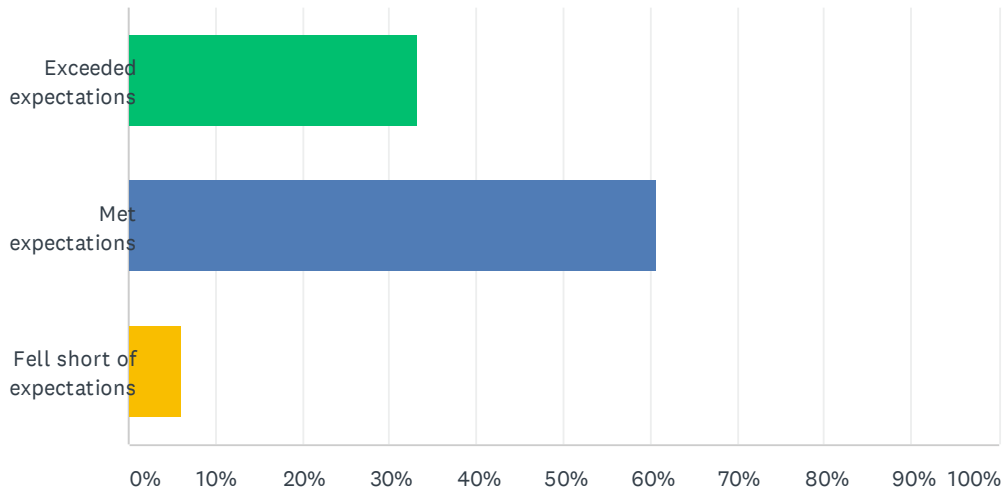
Q7 What were your expectations?

Answered: 23 Skipped: 12

#	RESPONSES	DATE
1	To hear the debates and discussions regarding the state and directions for the Internet.	8/10/2020 2:10 PM
2	Learn more about tech and how made more secure my data when I am surfing on the internet.	8/8/2020 9:13 PM
3	Learn about internet governance in USA	8/8/2020 12:30 PM
4	Should be worth of time and learning experience	8/7/2020 5:35 PM
5	Steady video, unbiased/balanced conversations and an opportunity to reconnect and network with the community.	8/7/2020 4:10 PM
6	Conference more geared towards practical benefits of Internet for allsectors of the economy	8/7/2020 9:36 AM
7	Quality of thought, coverage & vision	8/6/2020 8:16 PM
8	What does Artificial Intelligence, Machine Learning, and Big Data Mean for the Internet? COVID-19 and Internet Governance: Where do we go from here?	8/5/2020 11:56 PM
9	To listen to & engage in meaningful, productive conversations on important & current IG issues	8/5/2020 9:24 PM
10	To hear people discuss issues related to Internet governance more from a U.S. perspective.	8/5/2020 9:02 PM
11	I really liked what I saw. But, sometime the speakers take longer to tell a simple thought.	8/5/2020 4:14 PM
12	Mostly to know cross cutting and technical challanges	8/5/2020 3:13 PM
13	I was hoping to be able to view the entire E2EE debate but it's a shame one of the debaters lost connection multiple times.	8/5/2020 1:51 PM
14	An informed discussion between panelists followed by Q&A with other participants.	8/5/2020 1:39 PM
15	nothing specific	8/5/2020 1:10 PM
16	I feel happy to learn from this event as virtually	8/5/2020 1:00 PM
17	To attend or at least view the sessions.	8/5/2020 12:59 PM
18	listen	8/5/2020 12:59 PM
19	get a feel for policy direction	8/5/2020 12:46 PM
20	Expectation to share industry perspective on IP and working with State	8/5/2020 12:11 PM
21	na	8/5/2020 11:54 AM
22	Learn from you	8/5/2020 11:44 AM
23	I didn't have any	8/5/2020 11:35 AM

Q8 Were your expectations met?

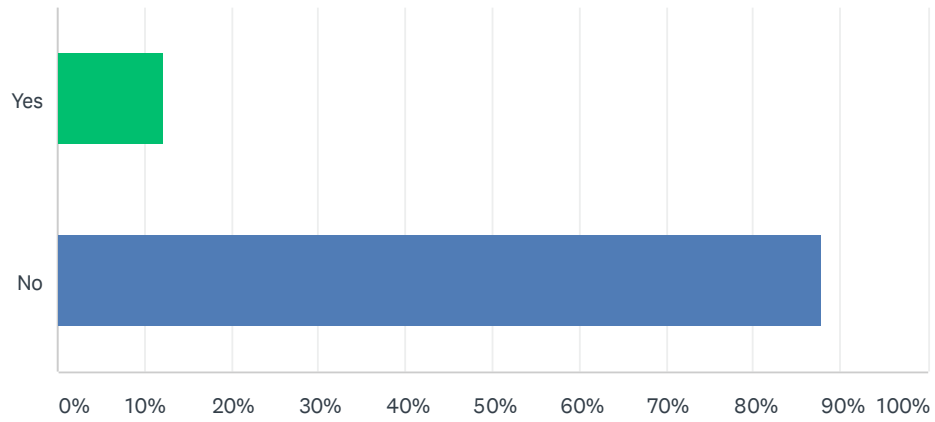
Answered: 33 Skipped: 2



ANSWER CHOICES	RESPONSES	
Exceeded expectations	33.33%	11
Met expectations	60.61%	20
Fell short of expectations	6.06%	2
TOTAL		33

Q9 Did you experience technical difficulties logging on to Zoom?

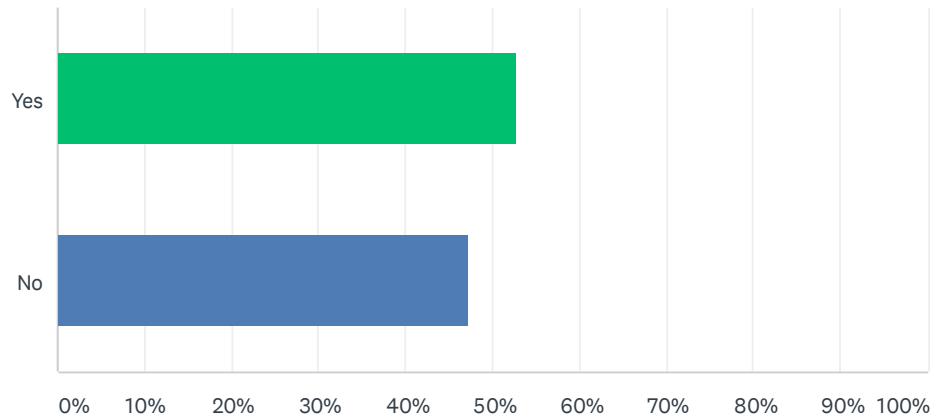
Answered: 33 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	12.12%	4
No	87.88%	29
TOTAL		33

Q10 If you experienced difficulties were they handled right away?

Answered: 19 Skipped: 16

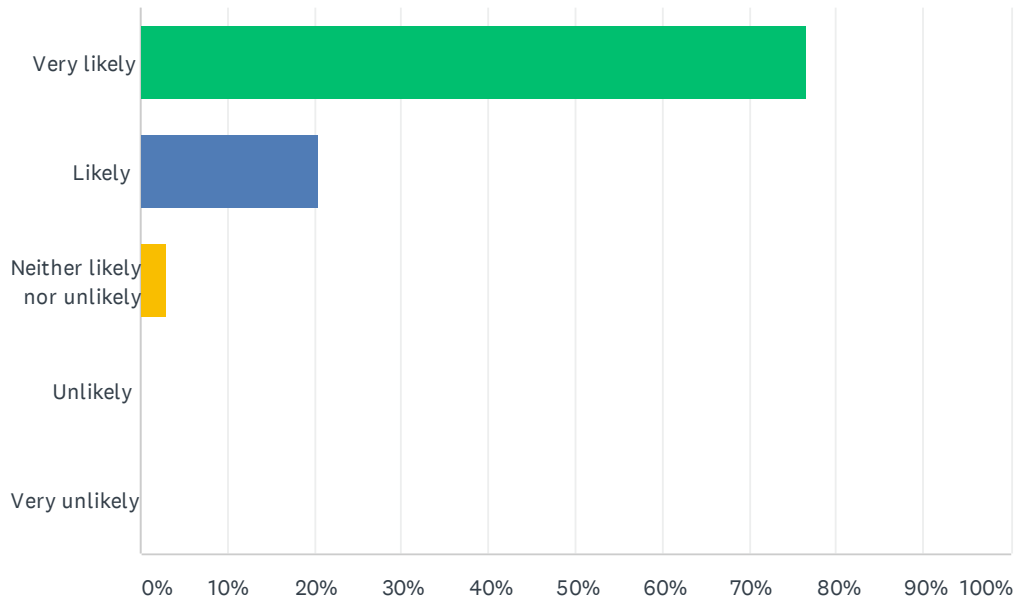


ANSWER CHOICES	RESPONSES
Yes	52.63% 10
No	47.37% 9
TOTAL	19

#	PLEASE EXPLAIN:	DATE
1	N/A	8/10/2020 2:10 PM
2	Quick in getting me in conference — but when I asked ... but cover lounge & socializing seemed out of my reach issues	8/6/2020 8:16 PM
3	I didn't use zoom but there was elevator music playing on the stream during the debate on E2EE	8/5/2020 1:51 PM
4	I had not realized you could not be logged into with two devices	8/5/2020 1:15 PM
5	I was unable to join as there was inadequate bandwidth where I was at the time of the meeting	8/5/2020 1:02 PM
6	By sending message on zoom chat	8/5/2020 11:44 AM

Q11 How likely are you to recommend another IGF-USA Forum?

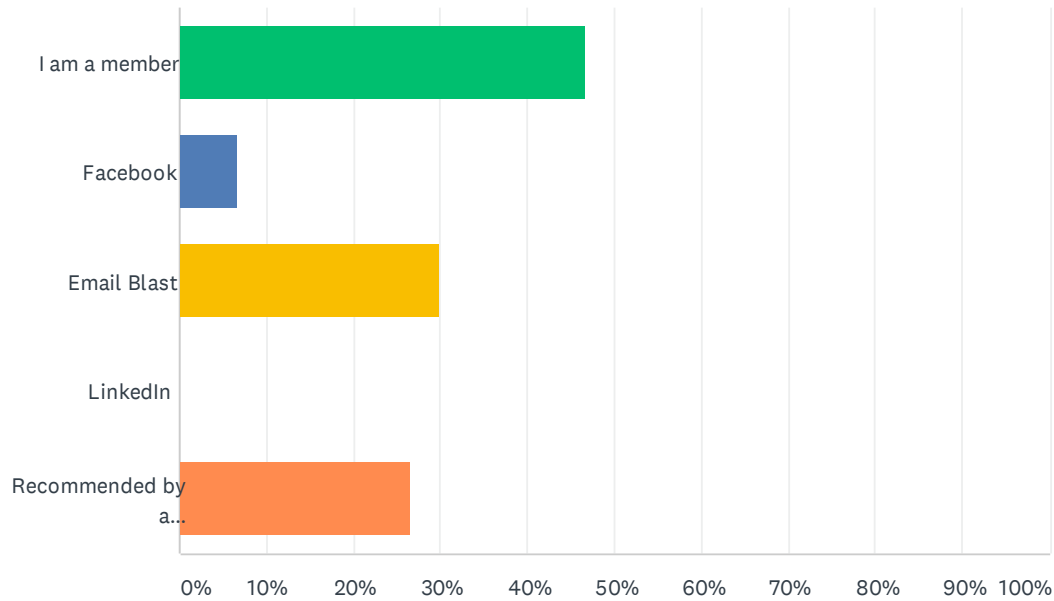
Answered: 34 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very likely	76.47%	26
Likely	20.59%	7
Neither likely nor unlikely	2.94%	1
Unlikely	0.00%	0
Very unlikely	0.00%	0
TOTAL		34

Q12 How did you hear about the meeting?

Answered: 30 Skipped: 5

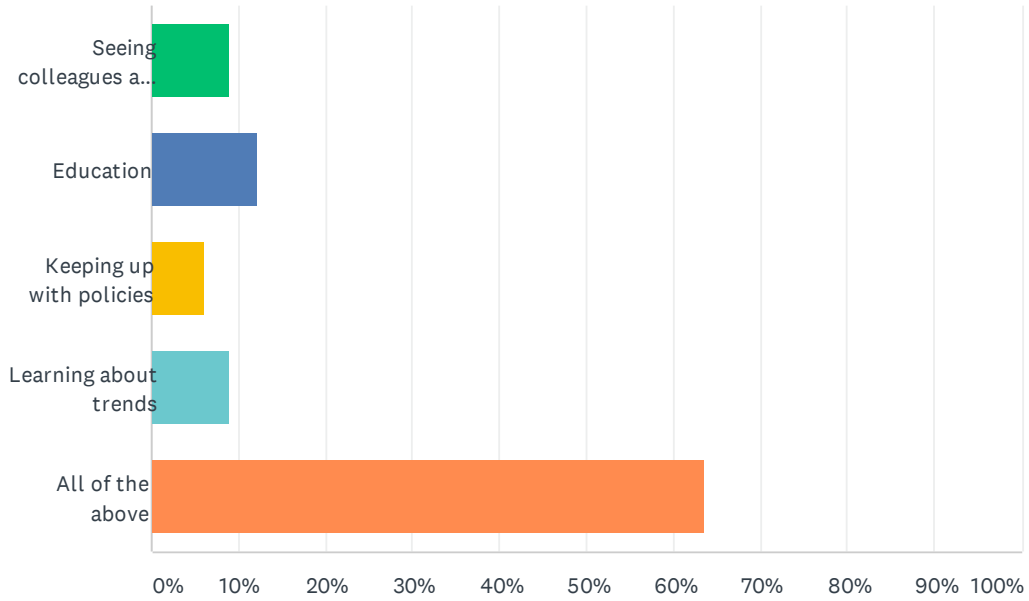


ANSWER CHOICES	RESPONSES
I am a member	46.67% 14
Facebook	6.67% 2
Email Blast	30.00% 9
LinkedIn	0.00% 0
Recommended by a friend/colleague	26.67% 8
Total Respondents: 30	

#	OTHER (PLEASE SPECIFY)	DATE
1	Recommended by fellow MIT alumni Michael Nelson	8/10/2020 2:10 PM
2	I was looking up the LAERN act on google based on something a coworker mentioned, saw Riana's article regarding the act and saw a URL to the IGF-USA 2020 virtual forum on that page where the article was located.	8/5/2020 1:51 PM
3	I think it was via an email from the Internet Society	8/5/2020 1:39 PM
4	I was one of the organizers	8/5/2020 1:15 PM
5	ISOC	8/5/2020 1:10 PM
6	Wednesday Meeting Annoucement	8/5/2020 12:59 PM
7	I work with the Canadian IGF	8/5/2020 11:35 AM

Q13 What was your reason for attending this meeting?

Answered: 33 Skipped: 2



ANSWER CHOICES	RESPONSES	
Seeing colleagues and shaing information (Networking)	9.09%	3
Education	12.12%	4
Keeping up with policies	6.06%	2
Learning about trends	9.09%	3
All of the above	63.64%	21
TOTAL		33

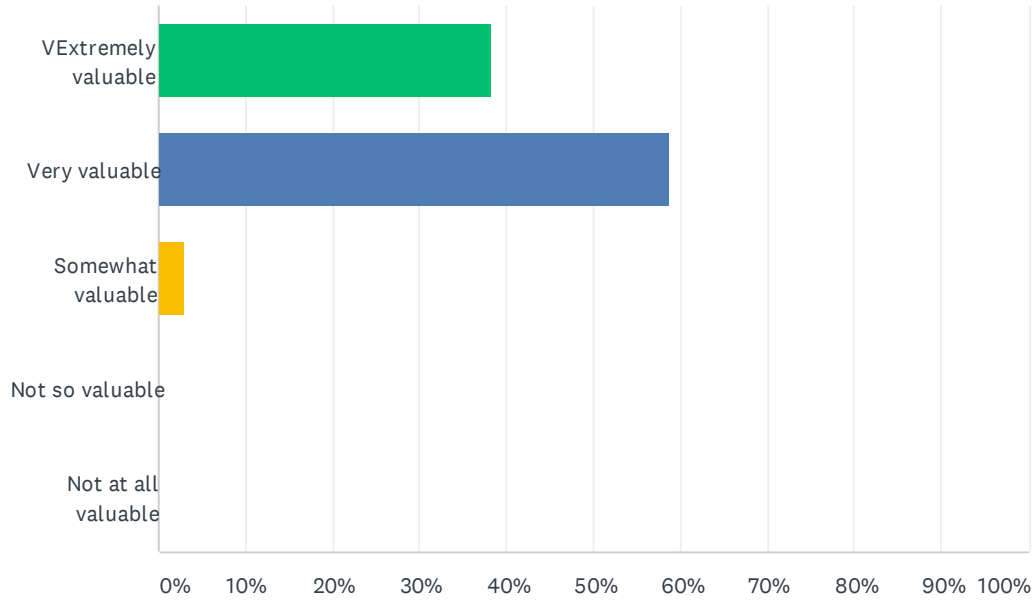
Q14 What is the one thing that would have improved your virtual meeting experience?

Answered: 15 Skipped: 20

#	RESPONSES	DATE
1	I think nothing.	8/8/2020 9:13 PM
2	Translation	8/8/2020 12:30 PM
3	Remote participation	8/7/2020 5:35 PM
4	I had a little trouble navigating the networking option. But it was an impressive option to have.	8/7/2020 4:10 PM
5	More focus on actors on the ground discussing benefits present and future of the Internet	8/7/2020 9:36 AM
6	Coffee lounge was difficult to access — & no way obvious to socialize because couldn't bypass bar party	8/6/2020 8:16 PM
7	How to manage	8/5/2020 11:56 PM
8	Easier to reach breakout rooms & talk to colleagues during the "coffee breaks" - to better mimic real life face-to-face networking	8/5/2020 9:24 PM
9	Not having to install zoom but still being able to submit questions + answers to the presenters and panelists.	8/5/2020 1:51 PM
10	More interaction between panelists and other participants - the level of interaction varied between sessions.	8/5/2020 1:39 PM
11	Being able to see who else was attending and also the ability to have side conversations	8/5/2020 1:15 PM
12	Lot of information about country updates	8/5/2020 1:00 PM
13	many cant say one	8/5/2020 11:54 AM
14	Use of technology	8/5/2020 11:44 AM
15	More time to switch between coffee rooms and sessions	8/5/2020 11:35 AM

Q15 Overall, how would you rate this meeting?

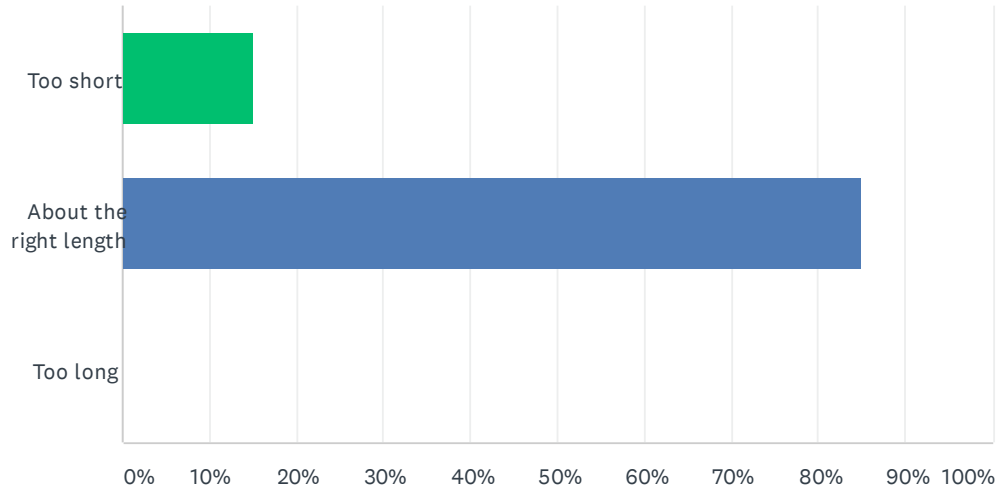
Answered: 34 Skipped: 1



ANSWER CHOICES	RESPONSES	
VExtremely valuable	38.24%	13
Very valuable	58.82%	20
Somewhat valuable	2.94%	1
Not so valuable	0.00%	0
Not at all valuable	0.00%	0
TOTAL		34

Q16 The meeting took place over 2 days. This was:

Answered: 33 Skipped: 2



ANSWER CHOICES	RESPONSES	
Too short	15.15%	5
About the right length	84.85%	28
Too long	0.00%	0
TOTAL		33

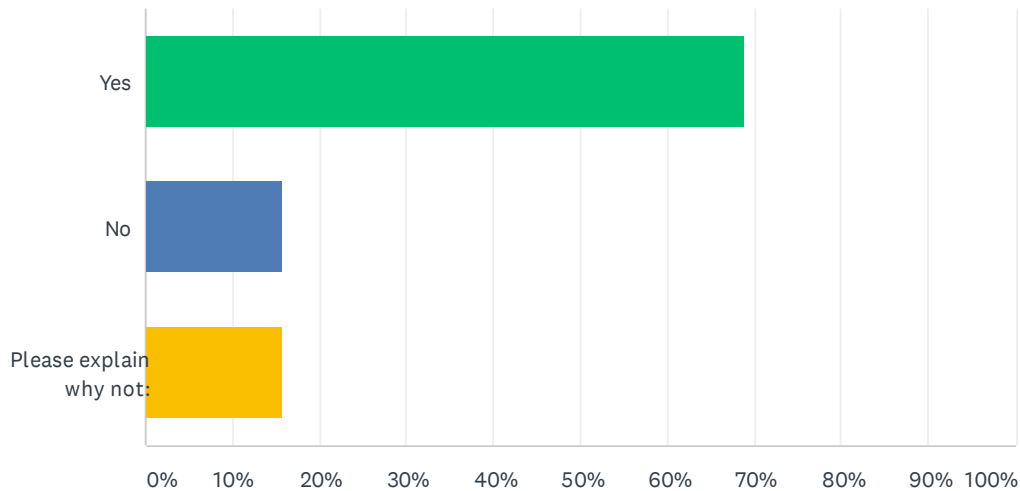
Q17 What did you think of the schedule, including breaks?

Answered: 23 Skipped: 12

#	RESPONSES	DATE
1	Worked well. It was important that the sessions were recorded and available via VoD afterwards to accommodate different time zones and conflicts with other meetings.	8/10/2020 2:10 PM
2	It was a good schedule and a considerable time.	8/8/2020 9:13 PM
3	It's exhaustive	8/7/2020 5:35 PM
4	It was a little grueling to try and keep up with short breaks, but about right to get in all the planned panels. Well done!	8/7/2020 4:10 PM
5	Good	8/7/2020 9:36 AM
6	Ok	8/6/2020 8:16 PM
7	It is good	8/5/2020 11:56 PM
8	I think the meeting would have been better if it were dispersed over several days- it might give people the opportunity	8/5/2020 9:24 PM
9	Very good. The closing cocktail event was fun.	8/5/2020 9:02 PM
10	Need breaks after the sessions , some were too longer sessions	8/5/2020 3:13 PM
11	ok	8/5/2020 2:53 PM
12	The schedule was great!	8/5/2020 1:51 PM
13	It was fine although relatively light compared to EuroDIG which had three parallel streams most of the time.	8/5/2020 1:39 PM
14	Loved the breaks but wish we had more of the presenters coming into the coffee breaks and continuing the discussion	8/5/2020 1:15 PM
15	Well planned	8/5/2020 1:00 PM
16	Having the schedules in advance could have been better.	8/5/2020 12:59 PM
17	good. appreciated	8/5/2020 12:59 PM
18	great	8/5/2020 12:57 PM
19	superb	8/5/2020 11:54 AM
20	they were fine.	8/5/2020 11:50 AM
21	They were good	8/5/2020 11:47 AM
22	Good	8/5/2020 11:44 AM
23	view answer to q.14. In terms of length of sessions and length of the day, it was just right.	8/5/2020 11:35 AM

Q18 Did you use the chat and Q&A features during the sessions? If not, why?

Answered: 32 Skipped: 3

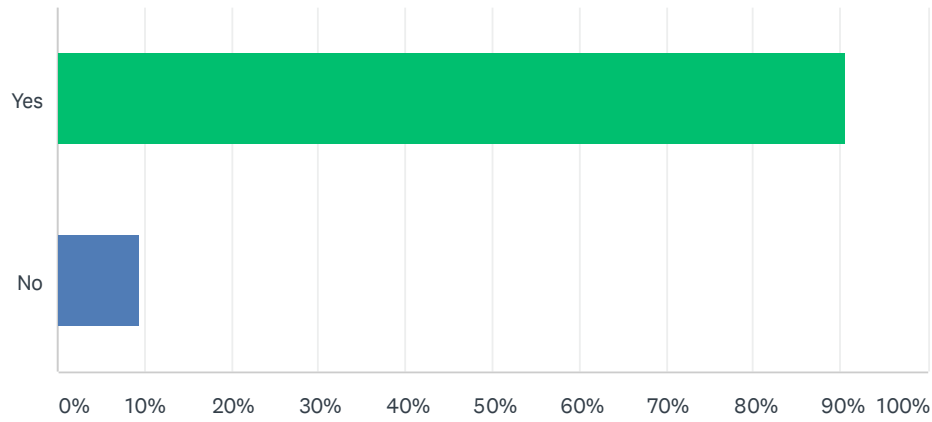


ANSWER CHOICES	RESPONSES
Yes	68.75% 22
No	15.63% 5
Please explain why not:	15.63% 5
TOTAL	32

#	PLEASE EXPLAIN WHY NOT:	DATE
1	At times	8/10/2020 2:10 PM
2	Frankly I had to multi-task with work. A little different from an in-person event. It was still helpful to see and follow the chat.	8/7/2020 4:10 PM
3	Couldn't access — directions didn't ever get me in	8/6/2020 8:16 PM
4	Didn't want to have to login as a user.	8/5/2020 1:51 PM
5	I was working while watching the session.	8/5/2020 12:59 PM

Q19 Did you feel engaged during the Forum?

Answered: 32 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	90.63%	29
No	9.38%	3
TOTAL		32

Q20 Which topics did you find the most interesting?

Answered: 20 Skipped: 15

#	RESPONSES	DATE
1	1) Providing broadband access to everyone - increasingly required due for education & distance learning. 2) Improving authentication and security of the Internet. 3) Supporting Internet access across the solar system to the moon and Mars for spacecraft, astronauts, and future settlements.	8/10/2020 2:10 PM
2	Network Security and Cyber Attacks What does Artificial Intelligence, Machine Learning, and Big Data Mean for the Internet? Impact of COVID-19 on Learners and Educators COVID-19 and Internet Governance Impact of COVID-19 on Learners and Educators	8/8/2020 9:13 PM
3	Governance	8/7/2020 5:35 PM
4	Internet and Performing Arts, Telehealth, Cybersecurity	8/7/2020 9:36 AM
5	All	8/6/2020 8:16 PM
6	5G, Security, and the Internet of Things	8/5/2020 11:56 PM
7	Encryption	8/5/2020 9:24 PM
8	More of the details and some of the nuances related to content moderation	8/5/2020 9:02 PM
9	Technical, IG Closing and Opening Session	8/5/2020 3:13 PM
10	E2EE.	8/5/2020 1:51 PM
11	The future of Internet governance, encryption and lawful access, platform regulation.	8/5/2020 1:39 PM
12	Encryption, Privacy, digital inclusion and internet governance were my favorite sessions	8/5/2020 1:15 PM
13	Governance, NewIP	8/5/2020 1:12 PM
14	All topics	8/5/2020 1:10 PM
15	All	8/5/2020 1:00 PM
16	All topics were of interest.	8/5/2020 12:59 PM
17	all are good	8/5/2020 11:54 AM
18	Machine Learning and it's applications	8/5/2020 11:47 AM
19	Technology, knowledge and experience of panelists and attendees	8/5/2020 11:44 AM
20	Encryption and the future of internet governance sessions	8/5/2020 11:35 AM

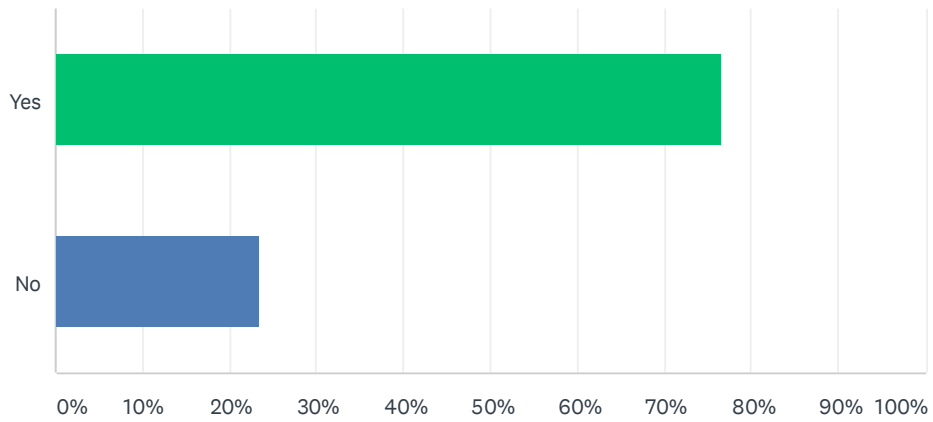
Q21 For future planning, what would you consider your ideal session? What topic? Which Presenters? What format?

Answered: 17 Skipped: 18

#	RESPONSES	DATE
1	Technical and governmental leaders implementing policy and technology to improve the Internet.	8/10/2020 2:10 PM
2	Maybe about public calls in governments for any project. How made a law for the use of personal data and respect it.	8/8/2020 9:13 PM
3	Technical infra	8/7/2020 5:35 PM
4	I preferred the keynotes and panels over a strict debate format.	8/7/2020 4:10 PM
5	More practical; this conference could be very big with many more thousands of people in attendance (virtually) if more geared towards real actors on the ground	8/7/2020 9:36 AM
6	Good balance— excellent speakers in all cases	8/6/2020 8:16 PM
7	Fourth Industrial Revolution and IG	8/5/2020 11:56 PM
8	E2EE and the opening session about technology and covid.	8/5/2020 1:51 PM
9	I think some of the policy and regulation sessions would benefit with input from people in other jurisdictions. For example, the UK has a very different view on platform regulation, the EU is taking a different stance to the US on Internet governance etc. Some o-US inputs to panel discussions would make for an interesting debate.	8/5/2020 1:39 PM
10	Encryption, Privacy, digital inclusion and internet governance were my favorite sessions	8/5/2020 1:15 PM
11	All are good	8/5/2020 1:00 PM
12	It was the right balance.	8/5/2020 12:59 PM
13	Whats happening in the States	8/5/2020 12:59 PM
14	Constitutional Civil rights issues related to right to privacy	8/5/2020 12:46 PM
15	cs.	8/5/2020 11:54 AM
16	Emerging technology and their uses. Presenters must have implementing experience. Better face to face than virtual	8/5/2020 11:44 AM
17	They were all good. The best sessions enabled each panelist to have about a 1 minute introduction before jumping into planned Q and A.	8/5/2020 11:35 AM

Q22 Would you consider participating in the planning of the next IGF-USA?

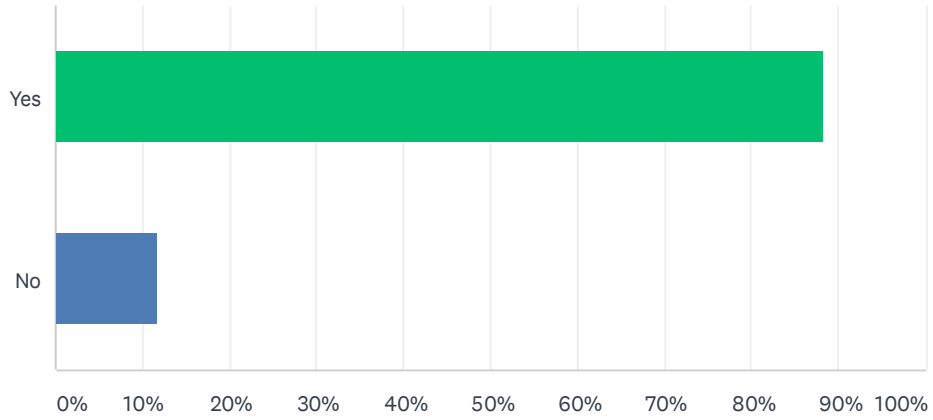
Answered: 34 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	76.47%	26
No	23.53%	8
TOTAL		34

Q23 May we use your comments to promote future events?

Answered: 34 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	88.24%	30
No	11.76%	4
TOTAL		34